

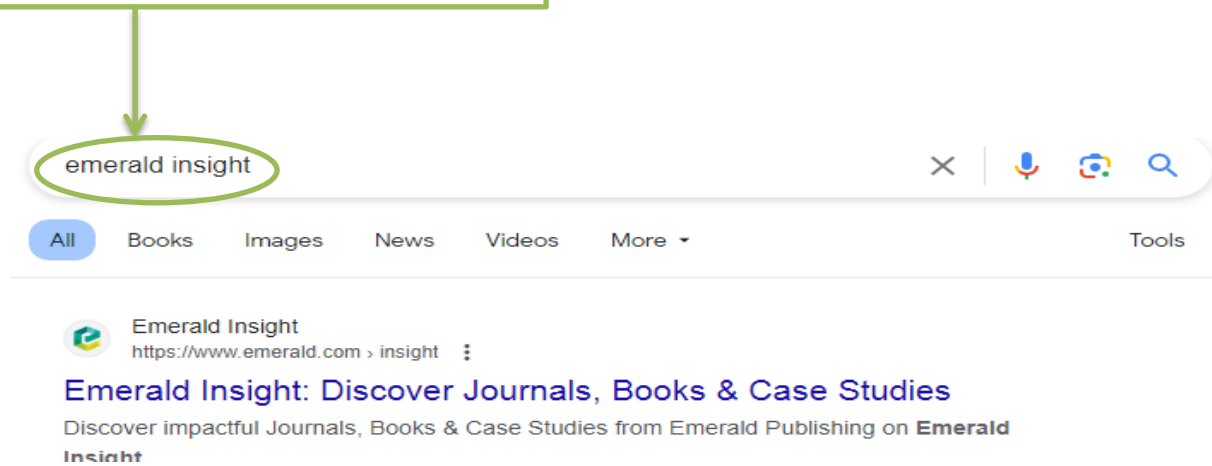
# emerald insight

## USER GUIDE

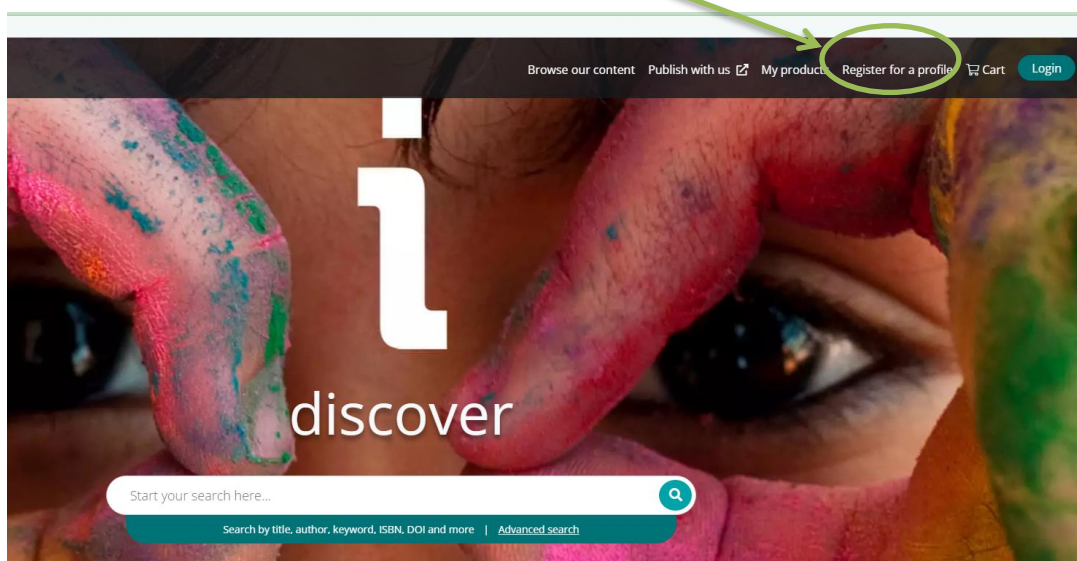
### STEP 1: CREATING EMERALD PROFILE

- ✚ The benefits of creating an Emerald Profile include saving your searches, sharing your ideas, testing, and providing feedback on platform development.

Go to the web browser and search for Emerald Insight.



Click on the "Register" option located in the top right corner to create a profile.



After selecting the "Register for a profile" option, you will be taken to the page for creating an Emerald profile. Input your name and email address to set up your Emerald account.

## Register for an Emerald Profile

An Emerald Profile is a free service that allows you to customise your experience on our platforms. Fill out the fields below to create your account.

Name \*

Enter your name

Email Address \*

Enter your email address

Geographical location (optional)

Namibia

Role (optional)

Please select up to five roles



Institution / place of work (optional)

Please search for a place/institution



Organisation Access Number (optional)

Enter your 15 digit access number

Please enter the OAN: 139637845128843

- \* I agree to [Terms and Conditions](#)
- Yes, I'm happy for you to send me marketing communications to the personal email address I have provided (optional)

Cancel

Register

☒ Check the box to indicate your agreement with the terms and conditions as well as the privacy policy. Proceed by clicking the "Register" button.

### Activation email

Click the 'Login' link to set and confirm your password. You will automatically be redirected to [emerald.com/insight](http://emerald.com/insight)



## Activate your Emerald Profile

Thank you for creating a new Emerald profile. Please click the button below to set your password and activate your profile.

[Activate Profile >](#)

If you have any issues during the registration process, please reach out to our support team at [support@emerald.com](mailto:support@emerald.com).

Kind regards

Emerald Publishing  
[emeraldgrouppublishing.com](http://emeraldgrouppublishing.com)

Together we can make a Real Impact.



After clicking on activation, you will be automatically redirected to a page where you will be prompted to create a password and click on "Continue".

## Welcome!

Please choose a password - you'll be able to login in future using your email address and this password...

Login Email

h.sikwana@ium.edu.na

Choose password

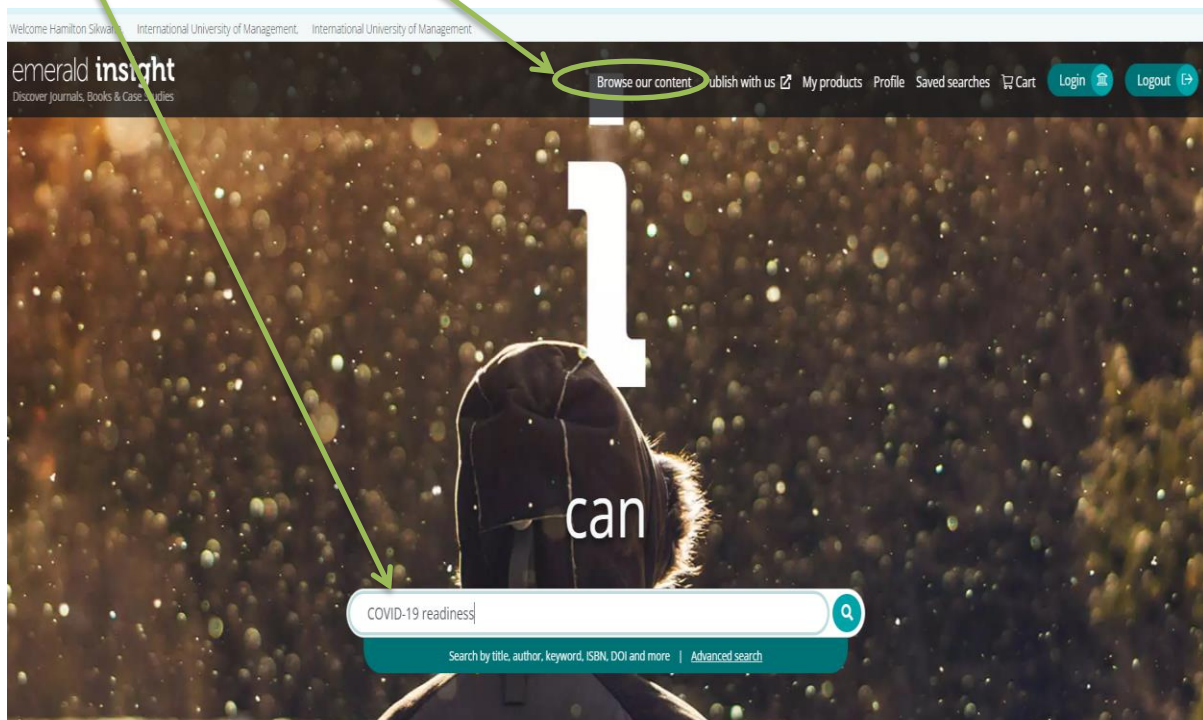
Repeat password

Your password must contain at least 8 characters, including a lower case letter, an uppercase letter, a symbol, and must NOT appear in online lists of leaked passwords.

Continue

## STEP 2: SEARCHING AND DOWNLOADING ARTICLES, CASE STUDIES ETC.

After creating an account this page will automatically appear put the cursor in the search bar to search for articles by using keywords. You can also browse by clicking on "browse our content".



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Article Publication date: 17 August 2021

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Eunju Suh and Mahdi Alhaery

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